

# KANSAS

## Consumer Sentinel Complaint Statistics and Trends

*January 1 - December 31, 2004*

**Total Number of Fraud and Identity Theft Complaints from Kansas Consumers = 4,736**



**Fraud Complaints from Kansas Consumers = 3,059**

### *Top Fraud Complaint Categories for Kansas Consumers*

Rank	Top Categories	Complaints	Percentage <sup>1</sup>
1	Internet Auctions	879	29%
2	Shop-at-Home/Catalog Sales	350	11%
3	Foreign Money Offers	334	11%
4	Internet Services and Computer Complaints	276	9%
5	Prizes/Sweepstakes and Lotteries	209	7%

<sup>1</sup>Percentages are based on the total number of fraud complaints from Kansas consumers (3,059).

### *Amount Paid Reported by Kansas Consumers*

Total No. of Complaints	Total Amount Paid Reported	Total Complaints Reporting Amt Pd	Percentage of Complaints Reporting Amount Paid	Average Amount Paid <sup>2</sup>
3,059	\$3,514,967	2,332	76%	\$1,507

<sup>2</sup>Average amount paid is based on the total number of fraud complaints where amount paid was reported by Kansas consumers (2,332). One consumer reported an amount paid of over \$1.4 million.

### *Top Kansas Consumer Locations for Fraud Complaints*

Consumer City	No. of Complaints
Wichita	457
Overland Park	236
Topeka	168
Olathe	164
Kansas City	125



**Identity Theft Complaints from Kansas Victims = 1,677**

### *Identity Theft Types Reported by Kansas Victims*

Rank	Identity Theft Type	No. of Victims	Percentage <sup>1</sup>
1	Credit Card Fraud	407	24%
2	Bank Fraud <sup>2</sup>	367	22%
3	Phone or Utilities Fraud	266	16%
4	Employment-Related Fraud	171	10%
5	Government Documents or Benefits Fraud	128	8%
6	Loan Fraud	109	6%
	Other	444	26%
	Attempted Identity Theft	110	7%

<sup>1</sup>Percentages are based on the 1,677 victims reporting from Kansas. Percentages add to more than 100 because approximately 19% of victims from Kansas reported experiencing more than one type of identity theft.

<sup>2</sup>Includes fraud involving checking and savings accounts and electronic fund transfers.

### *Top Kansas Identity Theft Victim Locations*

Victim City	No. of Victims
Wichita	278
Kansas City	152
Overland Park	134
Topeka	109
Olathe	67